

CCMS: Capi Case Management System

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Abstract:

Data collection with Blaise is not limited to the design of questionnaires. The process of data collection also needs a logistic system to get sample data and instruments to the interviewers laptop, and to return the respondent data back to office. Most organisations already made their own custom toolset, adapted to their specific infrastructure and standards. For organisations new to Blaise, reinventing such toolset is rather inefficient. Making use of existing knowledge present in the Blaise community is an appropriate way to go. Started as an initiative of the BCLUB, the Case Management working group focused on the requirements for a CAPI case management system. CCMS has been developed to meet those requirements and will be made available to the Blaise users.

some characteristics of CCMS

- based mainly on Blaise technology*
- cheap: additional functionality provided by open software/freeware*
- to be used at the office side, by interviewers (and supervisors)*
- fully automated synchronisation of data between office and interviewer*
- build with the KISS principle in mind: Keep It Simple and Secure*
- robust and foolproof; self-recovering*
- secure*